

WORLD CLASS PROGRAMS

PRE-DEPARTURE TRAVEL INFORMATION

Dear students and parents,

Another amazing summer is only a few days away! We are looking forward to finally meeting you in Europe and sharing this experience with you. Here are a few important reminders regarding travel.

- **Don't forget your passport!** By now you should have your passport with an expiration date 6 months beyond your return date to the U.S. If that is not the case, call us immediately and contact the State Department to process your passport on an expedited basis.
- **Check your airline tickets!** If you have not sent us your airline ticket information, please contact us immediately and send us a copy of your airline tickets as soon as possible. We will need this information in order to anticipate your arrival and departure dates/times.
- **Connecting flights.** If you are taking connecting flights to meet us in JFK, please make sure you communicate this information to us. We need this information to make sure we can help you in case of any problems.
- **Independent travelers.** If you are traveling independently from the group, please make sure you provide us with your **complete** flight information (all arrival and departure flights and their connection times/locations). It is also vital that you inform us when and where you will meet the group. We need this information to make sure we can help you in case of any problems.
- **Baggage.** Make sure you have not over-packed. Remember not to pack any sharp objects (knives, tweezers, scissors, razors, etc.) or liquids in your carry-ons, and not to put any locks on your luggage. For questions and information about prescription medications, please refer to the TSA's website on air travel.
- **Do not be late!** Group travelers must arrive at JFK airport no later than 4 hours prior to group departure. The group will meet outside of security at

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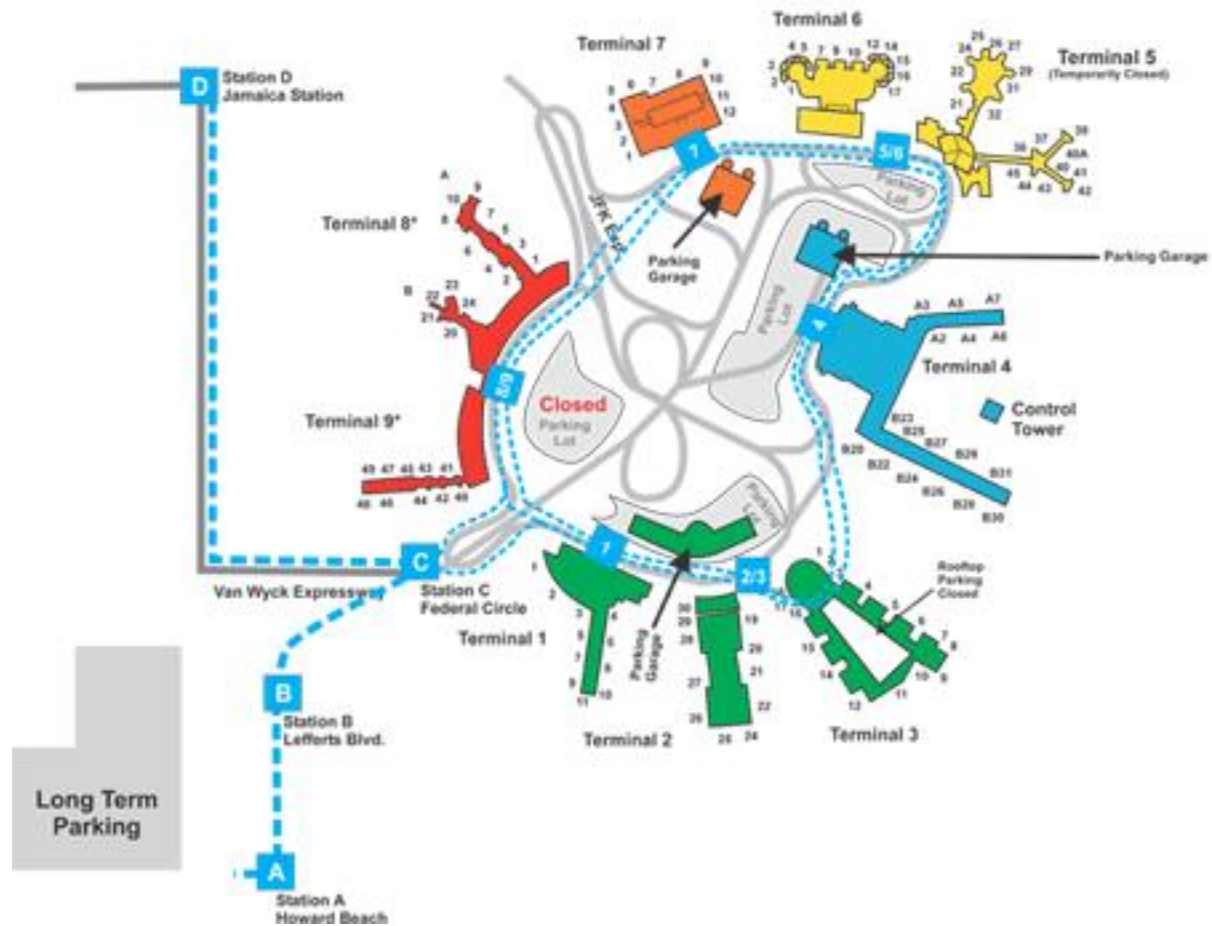
the check-in desk for the group flight with the staff. Don't miss any connections - give yourself enough extra time for traffic jams, parking, lines, transfer between terminals, additional security checks, etc.

- **Never let strangers carry your luggage, don't accept any items** from third persons, and **don't accept rides from anyone** except licensed taxi, shuttle or bus services.
- **If you are in need of help** at any time (e.g. if you miss a connection), **call our staff members right away**. Below you will find the contact information of the staff member(s) flying with your group.

Program Director American Cell: (952) 220-8155

- Our office line will also be open for calls. If you are running late, have missed your flight, or if there are any other changes in your itinerary, please call us immediately to let us know.
- If you need assistance while abroad, and you cannot reach us by phone, use a local WiFi connection to send us a message by email (info@learnworldclass.com) or live chat (www.learnworldclass.com). You can also use Skype, Whatsapp or other applications to reach us from abroad, or you can purchase a local calling card.

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WHAT HAPPENS UPON ARRIVAL

Upon arrival in the host country, our staff must coordinate the arrivals of various groups and independent travelers, ensure that everyone's luggage has arrived and get all students on their way to the host community. Upon arrival, our staff must facilitate the process of checking them into the student residence.

Only after several hours upon arrival in the host community will students have the opportunity to call home for the first time. Students will have a brief training session on how to use the local phones, wifi calling, or international calling cards, after which they will call their parents to let them know that they have arrived safely.